



Insurance Institute
British Columbia

THIRD ANNUAL 2018 West Coast Affairs Symposium IIBC

Tuesday, April 24, 2018

Hilton Vancouver Metrotown
6083 McKay Avenue, Burnaby, BC

#SymposiumBC

The premier industry event for insurance professionals in BC returns in 2018!

Symposium BC invites you to be a part of the conversation on topics that impact our roles in the insurance industry on the West Coast! The agenda includes seminars on West Coast topics, fresh perspectives with field experts, and networking opportunities throughout the day. New this year – the Cocktail Hour!

"Very informative and presenters were excellent!" – Symposium 2016 Attendee
"2nd year for me. Please keep it up!!!" – Forum 2017 Attendee

"Finding Balance" - Marco Iannuzzi, former BC Lions Pro Athlete

How to grind your way into Harvard & MIT, become a pro athlete, start 6 businesses, engage in hundreds of charity events, all while raising a family with a wife and three children.



Marco Iannuzzi is a Harvard and MIT grad. He was the BC Lions first round draft pick and went on to 7 seasons with the Lions. Over his 116 game career he won a Grey Cup Championship and was the recipient of the CFL league-wide Tom Pate Memorial Award for his commitment to the community. Away from football, he won an episode of CBC's Canada's Smartest Person. As he enters retirement, he will continue to operate his investment practice at RBC Dominion Securities.

Full bio at www.linkedin.com/in/marcoiannuzzi

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New this year – the Cocktail Hour! Sponsored by



Registration Deadline: March 3, 2017

www.insuranceinstitute.ca/SymposiumBC

Session A and C will be attended by all.
Concurrent Seminars for session B & D (your choice of two).

Session A

You Can't Sue City Hall...or Can You? Assessing Claims Against Local Governments in BC

While the old adage "you can't sue city hall" may no longer ring true, local governments benefit from a number of unique defences unavailable to private entities in BC. Representatives from the Municipal Insurance Association of BC will share insights gleaned from handling municipal liability claims for roads, sidewalks, and water and sewage systems. They will discuss the claims statistics, case law, and the unique defences available to local governments in BC, including statutory immunity and the policy defence.

PRESENTERS **Sherman Chow**, Director of Claims – **Municipal Insurance Association of BC**
Megan Chorlton, Director of Member Services & Assistant General Counsel – **Municipal Insurance Association of BC**

Session B (Choose 1)

Events Liability – the Good, the Bad and the Ugly!

What can go wrong when we're having fun? In a word – EVERYTHING!!! With over 30 years of experience in underwriting/risk management and claims handling in the sports, leisure and entertainment market, the presenter will share his insight on risk management essential techniques to make fun events safe. High profile risks such as the PNE, UFC events, concerts, and sporting events will be discussed to illustrate what it takes to make and operate a "safe" event. Case studies and claims examples arising from "fun" activities will open your eyes to the different results when proper safety and risk management techniques are, or are NOT implemented.

PRESENTER **Mark Woodall**, AIIC, CRM, President – **Special Risk Insurance Managers**

Car Sharing and the Future of Mobility

Did you know that Vancouver is considered a world leader in car sharing services? We will discuss the different car sharing models and how they work, as well as the impact car sharing has on mobility, congestion, parking and the environment. Learn how municipalities play an important role regarding different mobility options. Liability, processing of accident claims and how insurance works for this transportation model will be reviewed. Find out more about intermodal transportation and the future of mobility!

PRESENTER **Dave Wharf**, CAIB, Sr. Manager, Customer Operations – **Evo Car Sharing**

Session C

Is the Grass Greener? Risk Management with the Legalization of Marijuana

The federal government intends to introduce legislation on July 1, 2018, making cannabis possession and consumption for recreational purposes legal in Canada—immediately impacting many aspects of property and casualty insurance. The insurance industry must respond to this changing landscape and the uncertainty, challenges and opportunities it brings. The risks associated with possession and use of cannabis in automobile liability, social and commercial host liability will be explored. We will differentiate between medical and non-medical users in personal lines. Commercial property underwriting and claims consideration as well as commercial liability for producers and distributors will be discussed.

PRESENTER **Sharon White**, CIP, CRM, Director, Client Services (Health Programs) – **Ministry of Finance, Risk Management Branch**

Session D (Choose 1)

Smart Home Systems: Implications for Insurance Professionals

It is predicted that by 2025, 71% of homes will have at least one smart-home device, such as energy efficiency devices, advanced security systems, smart appliances or concierge systems like Amazon's Echo. With the rapid growth of the Internet of Things (IoT), growth and adoption of smart home devices presents opportunities and threats for all, including the insurance and risk management industries. We will provide an overview of today's smart home technologies, discussing benefits and advantages from a risk management and claims mitigation perspective. Real life case studies will be used to discuss insurance coverage and liability implications when dealing with claims involving smart home devices.

PRESENTER **Ali Fayazbakhsh**, Ph.D., P.Eng., Project Engineer – **Envista Forensics**

Strata Dissolutions: Don't Get Wound Up in Strata Wind-Ups

Wind-ups of strata corporations are becoming more common as a result of the 2016 amendments to the Strata Property Act. With a wind-up comes changing insurance needs for the strata corporation. Get an overview on what kind of insurance and process is required for a dissolved Strata Corporation and how to handle lagging claims.

PRESENTER **Allyson Baker**, Partner – **Clark Wilson LLP**

Agenda

8:00 – 8:45 AM	Registration & Breakfast
8:45 – 10:15 AM	Seminar Session A
10:30 – 11:30 AM	Seminar Session B
11:30 – 1:00 PM	Lunch & Keynote Speaker
1:15 – 2:45 PM	Seminar Session C
3:00 – 4:00 PM	Seminar Session D
4:00 – 5:00 PM	Cocktail Hour

CE Credits

1 CE credit per hour of seminar.
Sign-in and sign-out required for **each** seminar's credit letter.

Questions?

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Accommodation

Hilton Vancouver Metrotown
6083 McKay Avenue | Burnaby

Group Block Reference: **SymposiumBC**
Room Rate: \$185 + taxes /night

Please call the hotel to reserve your room
(group rate based on availability).

See [hotel website](#) for hotel amenities & services.